

Booking Policy

- A deposit of \$250 deposit is required per cottage per week booked.
- A deposit of \$1000 is required for the Lakehouse.
- A refundable security deposit of \$500 is applied to the Lakehouse booking.
- A \$40 cleaning fee is applied to each 2 bedroom cottage.
- A \$50 cleaning fee is applied to each 3 bedroom cottage.
- A \$350 cleaning fee is applied to the Lakehouse.

Cancellation Policy

If you need to cancel your reservation please be sure to follow these steps.

Cottages

- If you cancel 28 days or more before your arrival date you will be refunded half of the \$250.00 booking deposit per week per cottage
- If you cancel 27 days or less before your arrival date you will lose 100% of your \$250.00 deposit. If we are able to rebook your time slot, you will be refunded your full \$250 deposit.
- If you do not show up for your arrival and/or do not call you will lose 100% of your deposit. We reserve the right to rebook without compensation.

Lakehouse

- If you cancel 28 days before your arrival date you will be refunded half of the \$750.00 booking deposit per week booked.
- If you cancel 27 days or less before your arrival date you will lose 100% of your deposit. If we are able to rebook your time slot, you will be refunded your full \$750 deposit.
- If you do not show up for your arrival and/or do not call you will lose 100% of your deposit. We reserve the right to rebook without compensation.

Late Arrival

- Please notify The Oaks Cottages if you are being held up or if you are planning on a late arrival and we can make alternative arrangements.

Early Departure/Late Departure

- If you choose to make an early departure, there will be no compensation for the duration. This will include the deposit for any additional weeks booked
- Because time is limited to service each cottage check out is 10:00am **FIRM.** Failure to depart by 10:00am may result in additional charges.
- The Lakehouse departure time is 11:00am. Failure to depart by 10:00am may result in additional charges.

Note that all prices are in Canadian funds unless otherwise stated

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