

Booking Policy

- A deposit of \$250 deposit is required per cottage per week booked.
- A deposit of \$500 is required for the Lakehouse.
- A refundable security deposit of \$50 is applied to each cottage booking
- A refundable security deposit of \$250 is applied to the Lakehouse booking
- A \$35 cleaning fee is applied to each cottage at time of booking.
- A \$75 cleaning fee is applied to the Lakehouse at time booking.
- Booking Examples:
 - 1 week cottage rental = \$335 CDN – (\$250+\$50+\$35)
 - 2 week cottage rental = \$585 CDN – (\$250+\$250+\$50+\$35)
 - 1 week Lakehouse rental = \$825 CDN – (\$500+\$250+\$75)
 - 2 week Lakehouse rental = \$1,325 CDN – (\$1000+\$250+\$75)

Cancellation Policy

If you need to cancel your reservation please be sure to follow these steps.

- Cottages: If you cancel 28 days or more before your arrival date you will be refunded your \$50.00 security deposit and half of the \$250.00 booking deposit per week per cottage
- Cottages: If you cancel 27 days or less before your arrival date you will lose 100% of your \$250.00 deposit but will be refunded the \$50.00 security deposit per week per cottage.
- Lakehouse: If you cancel 28 days before your arrival date you will be refunded your cleaning deposit and half of the \$500.00 booking deposit per week booked.
- Lakehouse: If you cancel 27 days or less before your arrival date you will lose 100% of your \$500.00 deposit but will be refunded the \$75.00 cleaning deposit per week booked.
- If you do not show up for your arrival and/or do not call you will lose 100% of your deposit and cleaning deposit. We reserve the right to rebook.

Late Arrival

- Please notify The Oaks Cottages if you are being held up or if you are planning on a late arrival and we can make alternative arrangements.

Early Departure/Late Departure

- If you choose to make an early departure, there will be no compensation for the duration. This will include the deposit for any additional weeks booked
- Because we have only a limited amount of time to service each cottage check out is 10:00am **FIRM** for the cottages. Failure to depart by 10:00am may result in loss of security deposit
- The Lakehouse departure time is 12:00 noon. Failure to depart by 12:00 noon may result in loss of security deposit.

Strict adherence to this policy change will be observed.

Note that all prices are in Canadian funds unless otherwise stated

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